

**NOTE #:** 06-028-1

**DATE:** 08 February 2006

## **APPLICATION NOTE**

### ***SHARING INTELLIGENT SOLUTIONS***

**KEY WORDS:**

<b>Title:</b>	C-Gate V2 Log Files
<b>Products Applicable:</b>	C-Gate

A C-Gate log file can be generated by C-Gate by following the steps below.

- 1) Open the C-GateConfig.txt file located in C:\Clipsal\C-Gate2
- 2) Next the log file needs to be enabled. To do this, locate the parameter titled use-event-file. Modify the file so the parameter is set to use-event-file=yes
- 3) Next the log file needs to be named. To do this, locate the parameter titled event-filename. Assign the parameter a name so it will look like event-filename=event.log
- 4) Next locate the global-event-level in the file and change its default value from 5 to 9.
- 5) Save and close the C-GateConfig.txt file.
- 6) Restart C-Gate.

The log file will then appear in C:\Clipsal\C-Gate2.

**Important:** - Do not leave the C-Gate log enabled for long periods. If left on, then file will continue to grow reaching file sizes of gigabytes.

## **Technical Support and Troubleshooting**

For technical assistance call: 1300 722 247 (Australia)  
0800 888 219 (New Zealand)

CIS web site: <http://www.clipsal.com/cis/>

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