

**NOTE #:** 06-040-1

**DATE:** 11 May 2006

## **APPLICATION NOTE**

### ***SHARING INTELLIGENT SOLUTIONS***

**KEY WORDS:**

<b>Title:</b>	Dimming In Server X
<b>Products Applicable:</b>	Server X

Server X is a software package that allows you to control Schedule Plus or HomeGate from a remote PC, using an internet browser.

There is a limitation of the software that seems to confuse some people, with regards to dimming, this is due to the Server X software.

**Symptom:** When dimming a Group Address from the PC running Schedule Plus or HomeGate, the group addresses will ramp up and down as expected. However, if you try to dim the same button through the Server X web browser, it will not dim. It will only act as an on / off button.

This is due to Server X not being able to recognise the length of time that a button has been pressed for. It will only recognise the X & Y coordinates and issue a quick press (acting as an On / Off function). You will also notice that sliders will not slide up and down. They can only be set to a particular level.

If you do want the ability to ramp group addresses by long pressing buttons from another PC, then software packages such as WinVNC and PC Anywhere may be able to achieve this function for you.



No technical support will be provided for setting up these third party software  
**NOTE** packages.

## **Technical Support and Troubleshooting**

For technical assistance call: 1300 722 247 (Australia)  
0800 888 219 (New Zealand)

CIS web site: <http://www.clipsal.com/cis/>

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