

NOTE #: 06-007-1

DATE: 25 January 2006

APPLICATION NOTE

SHARING INTELLIGENT SOLUTIONS

KEY WORDS:

Title:	Colour Touch Screen Software Burden
Products Applicable:	5080CTC

It has been identified that the C-Bus Colour Touch Screens (5080CTC) are currently leaving Clipsal Integrated Systems with the software burden enabled.

This may cause problems on a C-Bus network where hardware burdens exist or software burdens are already enabled.

Having multiple Colour Touch Screens on the network will mean that there are multiple burdens enabled. Having multiple burdens enabled will attenuate the C-Bus clock pulse and render the network inoperable.

One of the difficult things about identifying this problem is that the Graphical User Interface (GUI) of the colour touch screen, does not correctly indicate whether a burden is enabled (in the network burden tick box). To view the true status of the software burden you must select the C-Bus Status tab on the GUI.

To remove the software burden from the Colour Touch Screen simply: -

- Open Toolkit.
- Scan the C-Bus Network.
- Open the Colour Touch Screen user interface.
- Click the Ok button and save to the network and database.

This problem was first noticed on the 22nd of November 2005. The problem is due to be fixed in the near future.

Technical Support and Troubleshooting

For technical assistance call: 1300 722 247 (Australia)
0800 888 219 (New Zealand)

CIS web site: <http://www.clipsal.com/cis/>

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