Frequently Asked Questions

Network Management Card for Easy UPS, 3-Phase (AP9547)

The Network Management Card for Easy UPS, 3-Phase (AP9547) from Schneider Electric allows for secure remote monitoring and control of Easy UPS 3S, Easy UPS 3S Pro, Easy UPS 3M, Easy UPS 3L, Galaxy 3L or Galaxy PW 2nd Gen. via the easy-to-use web browser interface, via EcoStruxure™ IT Software or another SNMP-enabled system of choice.

A Gigabit Ethernet processor provides a fast and powerful connectivity experience as well as simultaneous multiple user logins.



To help reduce the connected devices exposure to cyber threats, the Secure NMC System giving access to updated NMC firmware, is included for the first year with the purchase of The Network Management Card for Easy UPS, 3-Phase (AP9547). Learn more about the Secure NMC System here.

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1. What UPS models support AP9547?

AP9547 can be used with all Easy UPS 3S (10-40kVA), Easy UPS 3S Pro (10-40kVA), Easy UPS 3M (60-200 kVA) , Easy UPS 3L (250-600kVA), Galaxy 3L (250-600kVA) and Galaxy PW 2nd Gen (10-200 kVA). AP9547 is pre-installed in all new Easy UPS 3S Pro, Easy UPS 3M, Easy UPS 3L and Galaxy 3L. AP9547 is an optional purchase for Easy UPS 3S and Galaxy PW 2nd Gen. AP9547 can be retrofitted in all supported UPSs.

For a complete list of supported models, please refer to Knowledge Base article FA237786 or NMC Technical Brochure.

2. Can AP9547 be used with Easy UPS 3-Phase Modular, Easy UPS 3M Advanced, Galaxy PX or Galaxy 3L Pro?

No, AP9547 cannot be used with Easy UPS 3-Phase Modular, Easy UPS 3M Advanced, Galaxy PX or Galaxy 3L Pro primarily because of the formfactor of the card. Instead AP9640 or AP9641 can be used with Easy UPS 3-Phase Modular, Easy UPS 3M Advanced, Galaxy PX and Galaxy 3L Pro. For a complete list of supported models, please refer to Knowledge Base article FA237786 or NMC Technical Brochure.

3. Can AP9547 be used with Galaxy PW 2nd Gen?

Yes, AP9547 can be used with Galaxy PW 2nd Gen. For a complete list of supported models, please refer to Knowledge Base article FA237786 or NMC Technical Brochure.

4. What are the features of AP9547?

For information on supported features and range compatibility read the NMC Brochure and NMC Technical Brochure or visit https://se.com/secure-nmc.

5. How can I purchase AP9547 (Network Management Card for Easy UPS, 3-Phase)?

You can purchase the AP9547 from your Schneider Electric Partner or directly from Schneider Electric. Go here to find a reseller or contact sales

6. Are Modbus registers of AP9547 similar to that of E3SOPT001 or will I have to reprogram my BMS to use AP9547?

The two register maps are different and register addresses are not same. The BMS will need to be re-configured. Please find the register map for AP9547 here.

7. When installing AP9547 in an already operating UPS model, what steps do I need to perform to ensure a safe installation?

To ensure a safe installation of AP9547, follow the instructions given in the Installation Manual. Please find the Installation Manual here.

8. Can the Modbus TCP and the SNMP protocols on the NMC be used at the same time?

Yes, Modbus TCP and the SNMP protocols can be used simultaneously.

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9. If I need to use Modbus RTU, can I use a 3rd party converter?

No, AP9547 does not support Modbus RTU using a USB to RS-485 converter.

10. How are NMC firmware updates applied to AP9547?

The NMC firmware on the AP9547 can be updated either during on-site commissioning or maintenance visits by Schneider Electric qualified service representatives[3], or directly by the customer using the Secure NMC System Tool.

For more information on updating the NMC firmware on AP9547 go here or read the dedicated Secure NMC System for 3-Phase FAQ document

[3] Schneider Electric services representatives or Service partners qualified by Schneider Electric.

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