End of Commercialization Notification

Update on PowerTag Link and PowerTag Link HD (Commercial reference A9XMWD20 and A9XMWD100)

End of Commercialization: PowerTag Link and PowerTag Link HD Gateway Product Update & Support Options

Dear Valued Customer,

We are writing to inform you of an important update regarding your PowerTag Link and PowerTag Link HD Gateway (commercial references A9XMWD20 and A9XMWD100). As of December 31st, 2024, we have officially discontinued production of these 2 gateways.

While we are no longer manufacturing PowerTag Link and PowerTag Link HD gateways, we are committed to providing ongoing support to our customers with the below service offers:

- **Replacement offer**: In case of any failure and if the modernization of the existing legacy PowerTag Link or PowerTag Link HD gateway by our new EcoStruxure Panel Server is not possible, we are offering the replacement of your faulty unit by the same (upon availability of Services stock)
  This solution will be offered up to 2026-12-31 (the End of Service date).



- **Modernization Services**: We encourage you to consider the upgrading of your legacy or faulty PowerTag Link (resp. PowerTag Link HD) gateway to our new EcoStruxure Panel Server, offering extended features.
  EcoStruxure Panel Server PAS400 for A9XMWD20
  EcoStruxure Panel Server PAS600 for A9XMWD100



Do not hesitate to read our Design procedure (?) for a better understanding of the different recommended architectures, as well as our Commissioning procedure (?) for an easy installation and configuration of your new EcoStruxure Panel Server gateway

To discuss your Services or Modernization options and receive a personal quote or any Technical information, please **contact your team of Services Representatives**

The Schneider Electric Services team

se.com/services

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