

PowerChute™ Serial Shutdown

Operating System, UPS and JRE Compatibility Chart

OPERATING SYSTEM	Smart-UPS (Type A)	Smart-UPS (Type B)	Easy UPS On-Line	Back-UPS
PowerChute™ Serial Shutdown v1.6				
Windows® Server 2025	✓	✓	✓	✓
Windows® Server 2022	✓	✓	✓	✓
Windows® Hyper-V Server 2025	✓	✓	✓	✓
Windows® 11	✓	✓	✓	✓
Windows® 10	✓	✓	✓	✓
Red Hat® Enterprise Linux® 10.x, 9.x	✓	Serial only	Serial only	✗
SuSE® Linux® Enterprise Server 15, 16	✓	Serial only	Serial only	✗

Notes

Operating System Compatibility Notes: PowerChute Serial Shutdown v1.0 and above is a 64-bit application and supports only 64-bit Operating System.

Mac OS is not supported with PowerChute Serial Shutdown, please refer to this guide (https://www.se.com/us/en/download/document/Mac_Config_PowerChute_EN) to configure native shutdown on Mac OS X communicating with Back-UPS.

Before installing PowerChute Serial Shutdown on SuSE 16, ensure the unzip utility is manually installed on the system.

Important JRE Compatibility Notes: PowerChute Serial Shutdown v1.6 is bundled with the latest Adoptium OpenJDK 21 LTS available at the time of release (<https://adoptium.net/en-GB/temurin/releases?version=21>).

Please use the JRE update mechanism in the PowerChute Serial Shutdown, to install the update.

Browser Support: PowerChute Serial Shutdown has been tested with Firefox, Chrome and Edge browsers (Supported versions of Firefox, Chrome browsers and the resolution is documented in the PowerChute Serial Shutdown Installation Guide (https://www.se.com/us/en/download/document/SPD_CCON-PCSSIG_EN/))

Communications Support:

- 1) Serial and USB communications are supported with Windows, RedHat Enterprise Linux and SuSE Linux based on UPS type and communication mode. Back-UPS support only USB communication.
- 2) Linux operating systems are supported only with Smart-UPS and Easy UPS On-Line models. Back-UPS are not supported with Linux operating systems.
- 3) USB communication on Linux operating systems is supported only with Type A Smart-UPS.
- 4) Type B Smart-UPS and Easy UPS On-Line UPS support only serial communication on Linux operating systems

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